

ADMINISTRATION

JACQUELYN L. KELLY
SUPERINTENDENT OF SCHOOLS
(315) 287-4870

JESSICA SULLIVAN
ASSISTANT SUPERINTENDENT
(315) 287-4870

DALE MUNN
BUSINESS MANAGER
(315) 287-4836

**GOUVERNEUR CENTRAL
SCHOOL DISTRICT**

133 East Barney Street
Gouverneur, New York 13642
FAX: (315) 287-4736
www.gcsk12.org

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February 12, 2024

Dear Parents/Guardians:

I am writing to inform you of a recent data incident relating to District student data. The Gouverneur Central School District was notified by Raptor Technologies, a third-party vendor used by the District, that a security vulnerability involving their cloud-based data storage system resulted in the District's data being publicly accessible.

An investigation was promptly commenced by District technology staff, in cooperation with Raptor Technologies. The investigation determined that District data uploaded to Raptor Technologies' cloud-based storage system was temporarily accessible due to a security vulnerability. The records impacted included student names and parent names. However, there is no indication that this data was accessed by any third parties outside the company, aside from a cybersecurity researcher who discovered and reported the security vulnerability to the company.

Raptor Technologies confirmed that the security vulnerability was corrected immediately upon discovery, and that the data in question is now secured and no longer publicly accessible. Based upon Raptor Technologies' investigation, we do not believe that any student data was downloaded, transmitted, or otherwise misused by third parties.

Pursuant to applicable laws, this data incident was reported to the State Education Department's Chief Privacy Officer on January 30, 2024.

The District is committed to protecting and securing educational data, and to safeguarding the privacy of its students. There are many controls in place to protect your children's educational records. District technology staff will continue to monitor this incident and work with Raptor Technologies to maintain security of its student data.

If you have any questions regarding this matter, please contact me at (315) 287-4870.

Sincerely,



Jacquelyn L. Kelly
Superintendent of Schools